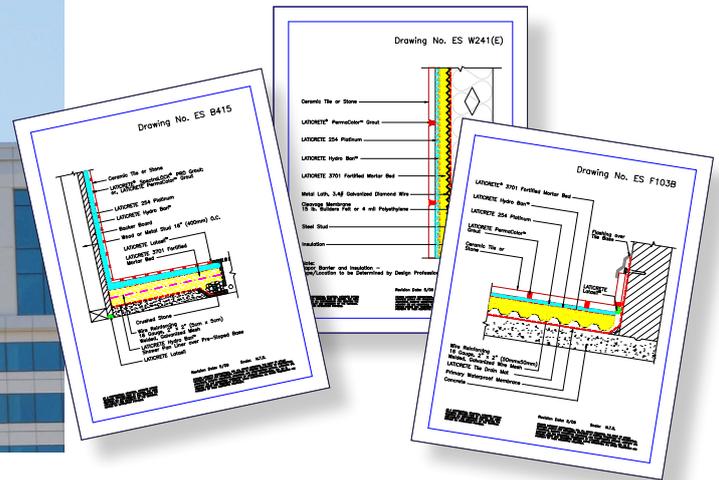




**Globally Proven  
Construction Solutions**

# Corporate Specifications Program



## Superior Installation Products and System Offerings:

- Successful and time-proven installation systems
- Cutting-edge technology – revolutionary solutions
- Labour/cost saving benefits
- Commercial kitchen regrout program for existing floors
- Unique grout offerings/solutions
  - Dazzle and glow-in-the-dark enhancements
  - Custom-colour capability
  - Epoxies resistant to enzymatic/no-rinse cleaners
- Thin stone (adhered masonry veneer) installation systems
- Underlayment and leveling solutions for both new construction and renovations
- Worry-free waterproof shower and drain systems

## Comprehensive System Warranties – 2nd to None:

- 15 Year and 25 Year terms
- Unique restaurant specification/warranty package
- Installation materials, tile and labour included (see warranty details)

## Extensive Field Rep Network and Technical Service:

- Timely service and response
- On-site pre-installation consultation and training
- System design assistance, specifications and details
- Customisable contractor training seminars

## International Presence – Manufacturing, Distribution and Representation Worldwide

## Active Project Tracking Effort to Reduce Missed Opportunities

**LATICRETE VALUE ADDED SERVICES.** We prepare customised Architectural Specifications for specific projects and specific tiles, we prepare tile and stone installation Details in DWG and BIM formats. At LATICRETE, WE DO BIM!

**Please Direct Your Questions or Concerns to:  
Manager of Technical Service, email: [techservice@laticrete.com.au](mailto:techservice@laticrete.com.au) or 1 800 331 012**

The administrative process of LATICRETE Systems Warranties is very simple. There is NO pre-registration or approvals needed. Keep all the receipts for the LATICRETE Systems Materials used and the Warranty remains intact for the term of the warranty period, beginning with the installation start date. Typically, the date of purchase will indicate a "rough" start date. If the start date is much later than what the receipts reflect, LATICRETE will NOT quibble about weeks or months. No inspection is required to enforce the Warranty.

Many Corp Spec/National Account entities use one/few contracted installers, tendering each project with a select few installers. While LATICRETE does not certify tile installers and thin veneer masons, LATICRETE has the capacity, by request, to host training seminars for these installers in the proper use of LATICRETE products.