LATICRETE System Warranty

LATICRETE offers the best warranties IN THE INDUSTRY

15 YEAR* Warranty | 25 YEAR* Warranty | LIFETIME* Warranty

With a LATICRETE® System Warranty you can enjoy peace of mind with high-quality, world renowned LATICRETE products. When selecting the installation system for your project, consider the value and peace of mind that a LATICRETE warranty can bring. LATICRETE provides comprehensive warranties covering commercial, residential, and industrial projects around the world. However, our best guarantee is over 70 years of experience with industrial, commercial and residential installations in every imaginable climate. LATICRETE Australia warrants that LATICRETE products will be free from manufacturing defects and will not break down or deteriorate when installed in accordance with LATICRETE written specification and guidelines. Our warranty for a defect or failure of a system under this system warranty is limited to the cost of replacing the specific portion of the System that has been proven to be defective, including the cost of the System, finishing materials and labour. Proof of purchase will be required. Warranties are not transferable or assignable. This warranty does not cover any defects caused by an accident, misuse, abuse, improper installation, lack of reasonable care, unauthorised modification, tampering or attempt to repair by a person not authorised by the original applicator; or any product that has been used for a purpose, other than its intended use. For these limited warranties to apply, the applications that comprise the installation must be performed with the products listed in the particular document for each application (refer to the charts on this page).

For Consumers as defined by the Australian Consumer Law (ACL), the benefits conferred by this warranty are in addition to all rights and remedies in respect of the product that the consumer has under the Competition and Consumer Act 2010 and similar state and territory laws. Our goods come with guarantees that cannot be excluded under the Australian Consumer Law. You are entitled to a replacement or refund for a major failure and for compensation for any other reasonably foreseeable loss or damage. You are also entitled to have the goods repaired or replaced if the goods fail to be of acceptable quality and the failure does not amount to a major failure.

LATICRETE 15 Year System Warranty

APPLICATION	PRODUCTS
Primer	PRIMER PRIMER RTU PRIME-N-BOND™
Underlayment	LEVEL
Moisture Shield	LATAPOXY® Moisture Shield HYDRO BAN® SLURRY
Waterproofing	HYDRO BAN Waterproof Membrane HYDRO BAN Fillet & Sealant HYDRO BARRIER Waterproof Membrane HYDRO TAPE
Sound Control	125 TRI MAX™ LATICRETE Sound Control Mat
Anti-Fracture	HYDRO BAN Waterproof Membrane 125 TRI MAX STRATA_MAT
Uncoupling Membrane	STRATA_MAT™
Thick Bed Method	3701 Fortified Mortar Bed 3701 Mortar Admix mixed with ▪ 226 Thick Bed Mortar
Slurry Bond Coat	335 Adhesive 335 LITE Adhesive 254 Adhesive 3701 Mortar Admix mixed with ▪ 315 Super Floor & Wall Adhesive
Thin Bed Method	335 Adhesive 335 LITE Adhesive 254 Adhesive LATAFLEX Gold Adhesive 3701 Mortar Admix mixed with ▪ 315 Super Floor & Wall Adhesive
Grouting	PERMACOLOR® Grout PERMACOLOR Select^ PERMACOLOR NS WIDE JOINT XL Grout

LATICRETE 25 Year System Warranty

APPLICATION	PRODUCTS
Primer	PRIMER PRIMER RTU PRIME-N-BOND™
Underlayment	LEVEL
Moisture Shield	LATAPOXY Moisture Shield HYDRO BAN SLURRY
Waterproofing	HYDRO BAN Waterproof Membrane HYDRO BAN Fillet & Sealant
Sound Control	125 TRI MAX LATICRETE Sound Control Mat
Anti-Fracture	HYDRO BAN Waterproof Membrane 125 TRI MAX STRATA_MAT
Uncoupling Membrane	STRATA_MAT
Thick Bed Method	3701 Mortar Admix mixed with ▪ 226 Thick Bed Mortar
Slurry Bond Coat	254 Adhesive 257 TITANIUM™ Adhesive 4237 Latex Additive mixed with ▪ 211 3701 Mortar Admix mixed with ▪ 315 Super Floor & Wall Adhesive
Thin Bed Method	LATAPOXY 300 Adhesive 254 Adhesive 257 TITANIUM™ Adhesive 4237 Latex Additive mixed with either of the following ▪ 211; or ▪ 315 Super Floor & Wall Adhesive 3701 Mortar Admix mixed with ▪ 315 Super Floor & Wall Adhesive
Grouting	SPECTRALOCK® PRO Premium Grout* LATAPOXY® SP-100 Grout PERMACOLOR Grout (Facades only) PERMACOLOR NS (Facades only) PERMACOLOR Select^ (Facades only)

LATICRETE Lifetime Residential System Warranty

APPLICATION	PRODUCTS
Primer	PRIMER PRIMER RTU PRIME-N-BOND™
Underlayment	LEVEL
Moisture Shield	LATAPOXY Moisture Shield HYDRO BAN SLURRY
Waterproofing	HYDRO BAN Waterproof Membrane HYDRO BAN Fillet & Sealant
Sound Control	125 TRI MAX LATICRETE Sound Control Mat
Anti-Fracture	HYDRO BAN Waterproof Membrane 125 TRI MAX STRATA_MAT
Uncoupling Membrane	STRATA_MAT
Thick Bed Mortar	3701 Fortified Mortar Bed 3701 Mortar Admix mixed with ▪ 226 Thick Bed Mortar
Slurry Bond Coat	254 Adhesive 257 TITANIUM Adhesive 4237 Latex Additive mixed with ▪ 211 3701 Mortar Admix mixed with ▪ 315 Super Floor & Wall Adhesive
Thin Bed Method	LATAPOXY 300 Adhesive 254 Adhesive 257 TITANIUM Adhesive 4237 Latex Additive mixed with either of the following ▪ 211; or ▪ 315 Super Floor & Wall Adhesive 3701 Mortar Admix mixed with ▪ 315 Super Floor & Wall Adhesive
Grouting	SPECTRALOCK PRO Premium Grout* LATAPOXY SP-100 Grout

*United States Invention Patent No.: 6881768 (and other Patents).

^United States Invention Patent No.: 6,784,229 (and other Patents).
See www.laticrete.com.au for complete warranty information.
See separate warranties for swimming pools and water features.

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