Comprehensive Tile & Stone Installation System Warranties



Evergreen International Hotel

LATICRETE offers the **best warranties** IN THE INDUSTRY



Warranty



Warranty



Warranty

With a LATICRETE® System Warranty you can enjoy peace of mind with high-quality, world renowned LATICRETE products. When selecting the installation system for your project, consider the value and peace of mind that a LATICRETE warranty can bring. LATICRETE provides comprehensive warranties covering commercial, residential, and industrial projects around the world. However, our best guarantee is over 70 years of experience with industrial, commercial and residential installations in every imaginable climate. LATICRETE Australia warrants that LATICRETE products will be free from manufacturing defects and will not break down or deteriorate when installed in accordance with LATICRETE written specification and guidelines. Our warranty for a defect or failure of a system under this system warranty is limited to the cost of replacing the specific portion of the System that has been proven to be defective, including the cost of the System, finishing materials and labour. Proof of purchase will be required. Warranties are not transferable or assignable. This warranty does not cover any defects caused by an accident, misuse, abuse, improper installation, lack of reasonable care, unauthorised modification, tampering or attempt to repair by a person not authorised by the original applicator; or any product that has been used for a purpose, other than its intended use. For these limited warranties to apply, the applications that comprise the installation must be performed with the products listed in the particular document for each application (refer to the charts on this page).

For Consumers as defined by the Australian Consumer Law (ACL), the benefits conferred by this warranty are in addition to all rights and remedies in respect of the product that the consumer has under the Competition and Consumer Act 2010 and similar state and territory laws. Our goods come with guarantees that cannot be excluded under the Australian Consumer Law. You are entitled to a replacement or refund for a major failure and for compensation for any other reasonably foreseeable loss or damage. You are also entitled to have the goods repaired or replaced if the goods fail to be of acceptable quality and the failure does not amount to a major failure.

LATICRETE 15 Year System Warranty

APPLICATION	PRODUCTS
Primer	PRIMER PRIMER RTU PRIME-N-BOND™
Underlayment	LEVEL
Moisture Shield	LATAPOXY® Moisture Shield HYDRO BAN® SLURRY
Waterproofing	HYDRO BAN Waterproof Membrane HYDRO BAN Fillet & Sealan HYDRO BARRIER™ HYDRO TAPE
Sound Control	125 TRI MAX™ LATICRETE Sound Control Mat
Anti-Fracture	HYDRO BAN Waterproof Membrane 125 TRI MAX STRATA_MAT™
Uncoupling Membrane	STRATA_MAT
Thick Bed Method	3701 Fortified Mortar Bed 3701 Mortar Admix mixed with ▪ 226 Thick Bed Mortar
Slurry Bond Coat	335 Adhesive 335 LITE Adhesive 254 Adhesive 3701 Mortar Admix mixed with ▪ 315 Super Floor & Wall Adhesive
Thin Bed Method	335 Adhesive 335 LITE Adhesive 254 Adhesive LATAFLEX Gold Adhesive 3701 Mortar Admix mixed with ▪ 315 Super Floor & Wall Adhesive
Grouting	PERMACOLOR® Grout PERMACOLOR Select^ PERMACOLOR NS WIDE JOINT XL Grout

LATICRETE 25 Year System Warranty

APPLICATION	PRODUCTS
Primer	PRIMER PRIMER RTU PRIME-N-BOND
Underlayment	LEVEL
Moisture Shield	LATAPOXY Moisture Shield HYDRO BAN SLURRY
Waterproofing	HYDRO BAN Waterproof Membrane HYDRO BAN Fillet & Sealant
Sound Control	125 TRI MAX LATICRETE Sound Control Mat
Anti-Fracture	HYDRO BAN Waterproof Membrane 125 TRI MAX STRATA_MAT
Uncoupling Membrane	STRATA_MAT
Thick Bed Method	3701 Mortar Admix mixed with ▪ 226 Thick Bed Mortar
Slurry Bond Coat	254 Adhesive 257 TITANIUM™ Adhesive 4237 Latex Additive mixed with ▪ 211 3701 Mortar Admix mixed with ▪ 315
Thin Bed Method	LATAPOXY 300 Adhesive 254 Adhesive 257 TITANIUM Adhesive 4237 Latex Additive mixed with either of the following ▪ 211; or ▪ 315 Super Floor & Wall Adhesive 3701 Mortar Admix mixed with ▪ 315 Super Floor & Wall Adhesive
Grouting	SPECTRALOCK® PRO Premium Grout* LATAPOXY SP-100 PERMACOLOR Grout (façades only) PERMACOLOR Select^ (façades only) PERMACOLOR NS (façades only)

LATICRETE Lifetime Interior Residential System Warranty

APPLICATION	PRODUCTS
Primer	PRIMER PRIMER RTU PRIME-N-BOND
Underlayment	LEVEL
Moisture Shield	LATAPOXY Moisture Shield HYDRO BAN SLURRY
Waterproofing	HYDRO BAN Waterproof Membrane HYDRO BAN Fillet & Sealant
Sound Control	125 TRI MAX LATICRETE Sound Control Mat
Anti-Fracture	HYDRO BAN Waterproof Membrane 125 TRI MAX STRATA_MAT
Uncoupling Membrane	STRATA_MAT
Thick Bed Mortar	3701 Fortified Mortar Bed 3701 Mortar Admix mixed with ▪ 226 Thick Bed Mortar
Slurry Bond Coat	254 Adhesive 257 TITANIUM Adhesive 4237 Latex Additive mixed with ▪ 211 3701 Mortar Admix mixed with ▪ 315 Super Floor & Wall Adhesive
Thin Bed Method	LATAPOXY 300 Adhesive 254 Adhesive 257 TITANIUM Adhesive 4237 Latex Additive mixed with either of the following ▪ 211 ; or ▪ 315 Super Floor & Wall Adhesive 3701 Mortar Admix mixed with ▪ 315 Super Floor & Wall Adhesive
Grouting	SPECTRALOCK PRO Premium Grout* LATAPOXY SP-100

^United States Invention Patent No.: 6,784,229 (and other Patents).
*United States Invention Patent No.: 6,881,768 (and other Patents).
See www.laticrete.com.au for complete warranty information.
See separate warranties for swimming pools and water features.

LIFETIME* Warranty

25YEAR* Warranty

15YEAR* Warranty

Warranties

LATICRETE offers a comprehensive 100% labour and materials warranty for tile and stone installations, underwritten by an AAA rated Global Insurance Company. Combined with over 70 years of worldwide experience, LATICRETE is the recognised leader in product quality and installation expertise.

LATICRETE warranties cover any suitable tile or stone manufacturer's product, allowing you to select the appropriate product and finish you desire for your project with confidence.

Customisable warranties are available to suit your specific project requirements.

The most comprehensive assortment of tile and stone installation materials available for virtually any tile or stone application around the world.

Our highly trained and experienced Technical Support personnel stand ready to assist you with project specifications, details, LEED compliance information, and to address any installation questions for your project.

For over half a century Architects, Engineers and Developers have trusted LATICRETE with their tile and stone installation needs. Let our global experience, product quality and technical support assist you on your next project – no matter where it is.

To qualify for the selected System Warranty, the LATICRETE products listed in each application as indicated on the applicable LATICRETE system warranty documents:

■ DS-1097 LATICRETE System Warranty ■ DS-1145 LATICRETE Swimming Pool System Warranty■ DS-1242 Masonry Veneer Installation System Warranty

must be used throughout the entire tile and stone installation in full accordance with the instructions listed on the respective product data sheet. Please visit www.laticrete.com.au for product data sheets and more information.

LATICRETE products listed on longer term warranties apply to shorter term warranties. However, if a product with a shorter warranty term is used within the installation system the warranty of the shorter term prevails. Contact LATICRETE Technical Services for additional information.

	CERTIFICATION	■ LATICRETE provides 3rd party GREENGUARD and GREENGUARD Children and Schools SM certification which is required to meet stringent indoor air quality standards ■ Helps contribute towards LEED certification ■ Product certifications readily available
	PRODUCT CONTRIBUTION TOWARD LEED CERTIFICATION	LATICRETE can help contribute several points toward LEED certification ■ GREENGUARD certification – Help contribute one point towards LEED EQ4.1 ■ Recycled Content – Select LATICRETE products utilising Post Consumer recycled content, one point towards LEED MR4.1 ■ Global Manufacturing Plants – Plants located around the world to help contribute towards LEED MR5.1 LATICRETE LEED Project Certification Assistant available at www.laticrete.com.au
	TECHNICAL SUPPORT	■ Worldwide technical and job site support available
LATICRETE® Architectural Guidebook	PROJECT SPECIFICATION ASSISTANCE	■ BIM compliant details and objects for project specification and design ■ Architectural Specifications – complete specifications generated easily and quickly online laticrete.com/en/solution-center/for-architects/architectural-guidebook-tool
	INTERNATIONAL	■ Choose from the widest product selection of installation systems in the industry with global availability ■ LATICRETE offers a complete line of tile and stone installation materials that meet and exceed many International and Australian Standards such as AS ISO13007, AS4858, AS4654

Visit www.laticrete.com.au for more detailed product information

The *LEEDER* IN GREEN



LATICRETE offers resource tools to help design and specification professionals save time when specifying tile and stone installation systems.

First, the web-based LATICRETE® Architectural Guidebook empowers design and specification professionals to create custom specifications based on industry standards for over 100 types of installations with just a few clicks of a mouse.

Second, LATICRETE offers BIM-Compliant, Revit® format details and objects which provide visual, specification and material references for design and construction teams. You can now generate specifications even faster, and with greater clarity and ease. Our integrated 2D and 3D model-based details allow you to quickly and easily reference, manipulate, and visualise detail components in an electronically automated format.

CERTIFIED PRODUCTS, CONTRIBUTING TO LEED PROJECTS

LATICRETE provides tile and stone installation materials certified by the GREENGUARD Environmental Institute (GEI). Based on criteria used by the U.S. Green Building Council's LEED-CI program, the GREENGUARD certification provides the proof and assurance that the specified LATICRETE Systems meet appropriate indoor air quality standards for volatile organic compounds (VOCs), including formaldehyde.

When you see the LATICRETE 'Responsibly Green' logo you can rest assured that many of the innovative products that are produced in Australia by LATICRETE are Low VOC. Additional information and details can be found on our website.

Visit **www.laticrete.com.au** today.

GREENGUARD GOLD

RESPONSIBLY green

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DS-1126-0926

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